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## World Trade Center Survivors' Network

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Dear Members,

The 9/11 Memorial Museum has provided us with information about their Docent Program, which we are forwarding in this email -- training will be starting in January.

Applications and additional information are available at the Museum website, [9/11 Memorial Museum Volunteer Page](#).

Please send us send us a quick [email](#) to let us know if you've applied, and/or if you do volunteer.

Regards,
Richard Zimble
World Trade Center Survivors Network

Forwarded Information

The 9/11 Memorial Museum is pleased to announce that we are currently recruiting our inaugural Docent cohort. Docents, or educational volunteers, will provide interpretive experiences (such as artifact talks and thematic tours) to Museum visitors interested in a deeper understanding of the Museum's content and collection.

Docents will receive an extensive four-month master class in advance of the Museum's opening, becoming familiar with our collection, exhibitions, and the history of the World Trade Center, 9/11, and the rebuilding of the site. This class will offer behind-the-scenes access to our professional staff, experts in the field, and our permanent collection.

A description of the position is included below, but a couple of quick points:

Time Commitment: Docents are required to volunteer for at least one 4-hour shift/week and commit to working with us for a minimum of one year, although we strongly hope for longer terms of service.

Training: Our four-month training will begin in January 2014, and will be held weekly. We will offer identical Sunday and Thursday trainings to fit participants' schedules. Subsequent trainings will be held as needed.

We hope you consider joining us for this unique opportunity. To apply, please complete an application at [9/11 Memorial Museum Volunteer web page](#).

Sincerely,
9/11 Memorial Museum Docent staff

*** Museum Docent Job Description ***

Position Overview:

The 9/11 Memorial Museum's Docent Program plays a key role in the Museum's educational mission. Docents, or educational volunteers, provide interpretive experiences (such as artifact talks and thematic tours) to Museum visitors interested in learning about the World Trade Center, 9/11 and its precursors and aftermath, and the rebuilding of the site. Our extensive training for these committed individuals entails behind-the-scenes access to our professional staff and permanent collection, ensuring a unique connection to this historic institution.

Time Commitment: Docents are required to volunteer a minimum of four hours every week and commit to working with us for a minimum of one year, although we strongly hope for longer terms of service.

Training: Our inaugural four-month training will begin in January 2014, and will be held weekly. We will offer multiple training times to fit participants' schedules. Subsequent trainings will be held as needed.

ESSENTIAL FUNCTIONS:

- Deliver short talks at key artifacts throughout the Museum, discussing their background and relevance with Museum visitors.

- Lead 45-minute tours of the Museum spaces to visitors, as needed.
- Continually study the Museum's collections, exhibitions, and content to ensure a thorough understanding of our institution, the World Trade Center, and the history surrounding 9/11.
- Ensure that all content delivered to Museum visitors is accurate.
- Take part in required docent activities and programs, including the initial 4-month training.

QUALIFICATIONS/SKILL REQUIREMENTS:

- College degree or equivalent preferred
- Professional experience in education, teaching, training, and/or public speaking highly preferred
- Prior docent experience in a museum setting desirable
- Self-starter, takes initiative, works well independently
- Excellent communication skills
- Able to interact professionally and appropriately with staff, volunteers, and the public
- Command of a second language appreciated
- Able to work weekends and evenings, as needed
- Ability to accept guidance, direction, and supervision; able to give feedback and share ideas appropriately and professionally
- Must adhere to a policy of strict confidentiality in terms of information regarding 9/11 victims, security and life safety incidents, and labor relations

General Information:

- Volunteer position
- Before working with Museum visitors, all individuals accepted into the Docent Program must pass a final assessment as a culmination of the training process.
- All candidates must submit to and pass a background check.

How to Apply:

- Visit [9/11 Memorial Museum Volunteer web page](#) and complete an application for Docent Volunteer.

The National September 11 Memorial and Museum at the World Trade Center Foundation, Inc. is committed to workforce diversity. EEO.

[Forward this email](#)



World Trade Center Survivors' Network | 511 Ave of the Americas | Suite 302G | New York | NY | 10011-8436